

Report of the **ANA Professional Policy Committee Dialogue Forums Membership Assembly** June 29, 2024 **Grand Hyatt Washington** Washington, DC

Report of the 2024 ANA Professional Policy Committee 23 **Dialogue Forums** 24 25 Presented by: Mary Vitullo, MBA, MSN, RN, CV-BC, PCCN, NE-BC, CLSSBB 26 Chair, ANA Professional Policy Committee 27 28 President Mensik Kennedy and ANA Membership Assembly Representatives: 29 30 Dialogue Forum #1: Breaking Barriers to Nurse Workforce Well-Being: A Call for 31 Licensure and Employment Policy Reform to Combat Stigma. 32 This Dialogue Forum topic was submitted by Courtney Hickey, BSN, RN, and Mary Satre-33 Kerwin, MSN, MBA, RN. Members of the Colorado Nurses Association. 34 35 Issue Overview: Nurses have struggled with mental and emotional well-being due to the 36 inherent obligations and stressors of their profession. Nurses encounter higher rates of 37 mental health issues, substance abuse, and even suicide compared to the general 38 population (Choflet et al., 2023). Tragically, the stigma surrounding seeking support 39 40 perpetuates a culture of silence, where nurses suffer in solitude, fearing repercussions such as losing their license or enduring professional setbacks (Murthy, 2022). Because 41 these realities have not been adequately addressed, they have resulted in a nursing 42 workforce mental health crisis, which has been compounded by the COVID-19 43 pandemic. A fundamental shift in culture and a united organizational response are 44 imperative to dismantle the systemic barriers obstructing personal and professional 45 well-being. 46 47 48 **Summary of Dialogue Forum Discussion:** Commenters identified many financial barriers to recovery 49 o Loss of job, insurance, livelihood – the need to pay significant amount of 50 money to get back in the workforce 51 Cost of recovery programs can be significant 52 Some recovery programs can have financial incentives to keep nurses in 53 the programs 54

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- Potential solution is to identify opportunities to financially assist individuals in recovery and support their ability to return to their professional role.
- Commenters identified opportunities to partner with other organizations
 - National Council of State Boards of Nursing (NSCBN)
 - Tri-Council for Nursing (ANA, the American Association of Colleges of Nursing, the National League for Nursing, the American Organization of Nursing Leaders, and the NCSBN)
 - o Dr. Lorna Breen Heroes' Foundation
 - Medical Associations
 - Pharmacist Associations
- There are discrepancies across the states about mental health and substance use disorder and recovery questions associated with licensing and Alternative to Discipline (ATD) and Recovery programs. Need to push for standardized approach across the states.
- Mental health conditions and substance use disorder are diseases and should be treated as such. Compassionate responses, not punitive, are needed from state boards of nursing, employers, and colleagues.
 - Focus on all ages and stages of careers
 - o Address stigma and fear of coming forward
 - Everybody knows somebody it affects everyone.
 - Advocate for adequate coverage via short and long-term disability and health insurance.
- It was recommended that there be a focus on the need to come into compliance with the Americans with Disabilities Act (ADA).
- It was suggested that ANA move away from using the term "burnout" and consider a move toward characterizing mental health conditions and substance use disorder as occupational hazards.
- There was discussion about students who may also be impacted by mental health and substance use disorder issues. Education and support are needed for faculty and impacted students.

Recommendations:

Based on the feedback from the Membership Assembly, the Professional Policy Committee supports adoption of the following recommendations:

Proposed Recommendations:

- 1) Reduce mental health-related stigma in health care settings at all levels (ANA, 2020; Naegle et al., 2023).
 - a. Support education and awareness campaigns on burnout, moral distress and well-being (Murthy, 2022).
- 2) Accelerate changes to mental health reporting requirements and normalize the process for nurses to seek help for workplace-related stresses (NAM, 2022).
 - a. Advocate for changes to state licensing statutes and regulations to support nurses' health and wellness and ensure that they are not deterred from seeking mental health and substance use care. (AMA, 2023a; Dr. Lorna Breen Heroes' Foundation, 2020; Murthy, 2022).
 - b. Advocate for state licensing boards to abstain from using stigmatizing and punitive language on applications and establish a national requirement to adhere to the Americans with Disabilities Act (ADA) guidelines for questions about personal health information, inquiring only about "conditions that currently impair the clinicians' ability to perform their job" (AMA, 2023a, p. 3; Murthy, 2022; Naegle et al., 2023; NAM, 2022).
 - c. Advocate for changes to statutes and regulations to ensure the confidentiality of information collected by licensing boards, including refraining from publicly disclosing a nurse's diagnosis as part of any board process and restricting access to mental health-related disciplinary records (AMA, 2018, 2023b; Henry, 2023; Legal Action Center, 2004; Murthy, 2022).
- 3) Encourage employers to foster an organizational culture that prioritizes health worker well-being, normalizes open communication about mental health challenges, supports prevention and promotes care-seeking as a sign of strength (Murthy, 2022; United States Substance Abuse and Mental Health Services Administration [SAMHSA], 2021).
 - a. Encourage licensing boards to develop partnerships with employers to facilitate the successful return to practice of nurses participating in ATD programs (Choflet et al., 2023).

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- b. Encourage federal and state governments and regulatory agencies to incentivize employers to hire individuals in recovery and adopt recovery-oriented employment standards and policies (SAMHSA, 2021).
- c. Encourage employers to review and revise policies and questions on applications and renewal forms for jobs and hospital credentialing to adhere to ADA guidelines and ensure nurses are not discriminated against or deterred from seeking care for their physical health, mental health and/or substance use challenges (Murthy, 2022; Naegle et al., 2023; NAM, 2022).

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Dialogue Forum #1 - Background Document

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Dialogue Forum #2: Improving Care for the Veterans Population.

This Dialogue Forum topic was submitted by Edward Briggs, MS, DNP, APRN and Willa Fuller, PhD, RN. The ANA Board of Directors, Florida Nurses Association, and the National Organization of VA Nurses.

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Issue Overview: The conflicts in Iraq and Afghanistan have resulted in a significant increase in the veteran population, creating unique healthcare challenges and needs. The Veterans Health Administration (VHA) has faced strain in providing timely care, prompting Congress to pass the MISSION Act in 2018, allowing veterans to access healthcare services outside the VHA through the VA Community Care (VACC) program. While well-intentioned, the expansion of care into the community overlooks the specific healthcare needs of veterans, particularly in the context of the unique challenges arising from military service. ANA has historically supported increased access to care for veterans and, in response to the MISSION Act expansion, should reinvest efforts to ensure that United States veterans receive appropriate healthcare services. Veterans, with their distinct determinants of health and increased rates of mental health disorders and exposure-related illnesses, require healthcare providers, including Registered Nurses, to undergo specialized training and education for the detection and treatment of these challenges to improve healthcare outcomes. This policy proposal outlines recommendations for action to ensure that all healthcare providers are adequately prepared to provide the highest level of care to this specific patient population.

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156 Summary of Dialogue Forum Discussion:

- Members were supportive of the policy recommendation and thought that it was an important cause.
- Veteran families are an incredibly important population that also needs specialized care and attention. Do not forget the families.
- Policy and implementation must include people who are very hard to reach, e.g. people living on the streets and those who are not connected to the Veterans Administration.
- Identify opportunities for medics to contribute to the nursing team to leverage their knowledge and experience about the needs of veterans.
- Partner with the American Academy of Nursing and leverage their "Have You Ever Served" resources. It is necessary to ask the question to know who is veteran and provide the care that is needed.
- If community providers are not properly prepared to care for the veteran this can and will result in inequitable care. They deserve better. Most people don't understand the life of a veteran.
- Important to support efforts to improve continuity of care and move toward a more seamless system.

Recommendations:

- Based on the feedback from the Membership Assembly, the Professional Policy Committee supports adoption of the following recommendations:
 - 1) The ANA considers the VACC as a supplement to care delivery by the VHA, not a replacement for that care. ANA shall advocate for policies that ensure a seamless care system between the VHA and VACC.
 - 2) ANA shall work to improve nursing knowledge relating to the unique health care needs of the veteran population and their families. This should include the following:
 - a. Working with educational institutions and credentialling bodies to incorporate the unique health care needs of the veteran population within basic and graduate nursing educational curricula.
 - b. Coordinating with the VHA to develop, implement and disseminate educational resources to prepare community nurses and other health care providers to meet the unique health care needs of the veteran population.

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3) ANA shall continue its efforts to remove all restrictions to nursing practice within the VHA and allow all nurses to practice to the full extent of their education and training to meet the health care access needs of all veterans and improve timeliness of care.

Dialogue Forum #2 - Background Document

Dialogue Forum #3: Enhancing Ethical Practice Through the Voice of Nursing: 2025 Code of Ethics Revision.

This Dialogue Forum topic was submitted by the ANA's Center for Ethics and Human Rights Ethics Advisory Board.

Issue Overview: The ANA's commitment to maintaining a Code of Ethics for Nurses is enshrined in its Certificate of Incorporation, which mandates the establishment and upkeep of ethical standards within the nursing profession. The *Code of Ethics for Nurses with Interpretive Statements* (the Code or Code) is subject to periodic updates, with revisions occurring approximately every ten years in accordance with ANA policy. The purpose of revising the Code is to uphold the longstanding tradition of nursing ethics rooted in relational values while addressing contemporary challenges. This Dialogue Forum provides an opportunity to learn about the evolution of the Code, the approach used to revise the document, and provide feedback on the proposed changes for the 2025 version.

Summary of Dialogue Forum Discussion:

- Many commenters supported the proposed revisions to the Code of Ethics and the work undertaken to keep it relevant. In particular, there was significant appreciation for the addition of the new Provision 10.
- There needs to be an effort to make the Code of Ethics actionable. Need to provide an index connecting provisions to actionable steps.
- Identify strategies to make the Code of Ethics more accessible to students and nurses.
- Continue to work on improving how the Code of Ethics is included in curriculum and professional development across the education lifespan of nurses.

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- Consider expanding advocacy efforts related to Provision 3 and planetary health to include efforts to address nano plastics, endocrine disruptors, and other environmental issues impacting health.
 - Draft language associated with when nurses make the decision to strike needs to be reframed. Nurses should not be accountable for ensuring that the employers have done what is necessary to provide care during the strike. This language needs to be pruned or reframed to be more neutral and not put the onus on the nurse to develop a process to ensure the care for patients.
 - 6.3, line 614 Need to create an environment of psychological safety as part of the leadership role.
 - Need to consider the shift from the focus on the individual nurse (in the early provisions of the Code) to nurses as a collective (in later provisions of the Code).
 Individual nurses may not see themselves as part of the collective.

Dialogue Forum #3 – Background Document